

Network Engineer

In a typical week at [NGEN](#) you might design a new network for a client, resolve a problem with a Blackberry server, beta test a new technology, figure out why a backup tape won't eject, figure out why a server is out of space, run a security audit, figure out if someone hacked a network, or any one of a hundred other issues. In short, you will make technology work for our clients. You will share your expertise with others and rapidly gain expertise in those areas you have not yet learned.

As your skills and career progress you will increasingly shape the technology direction for our clients. You'll never get bored and your skills will never get stale.

About NGEN

Founded in 1990, [NGEN](#) is one of the most experienced technology consulting firms in the region. We work with hundreds of small to mid-sized businesses and nonprofit organizations to help them get their systems running. Most of our staff has been with NGEN for years, so walking in the door you instantly benefit from all of our training and experience.

As a **Network Engineer** with NGEN you will:

- Understand your clients business needs. We operate on the premise that understanding our clients' business needs is essential in solving their IT matters.
- Get it right the first time. You will be trained to provide solutions and also have the support of your team members on all projects. With our proven process, you won't be guessing at what has been done or needs to be done – even if it's your first time handling a situation.
- Have total control. Our employees get to handle everything from rebooting a computer to deploying an entire complex network infrastructure. We do whatever it takes to meet our client's business needs.
- Do what's right. We will never ask you sell, or to talk anybody into anything. We only provide services that make sense to the client and we only install what is stable and tested.
- Develop professionally. Working here, you will quickly learn about a broad range of IT solutions. What works, how it works, when it doesn't work, how it integrates with other solutions and, how it could be improved. By the end of your first year with us you should be proficient on:

Windows Server 2008, Windows 2003 Server Standard and Enterprise, Group Policy on Windows 2003 and Windows 2008, Exchange Server 2003, 2007 and 2010, Microsoft Terminal Services Solutions, Microsoft SQL Server, Blackberry Enterprise Server, Good Mobile Messaging, Cisco PIX and ASA Security Appliances, Cisco Catalyst Network Switches. Fortinet Fortigate and FortiAnalyzer Security Appliances, Symantec Backup Exec, HP Procurve switching including VLAN's, Anti-spam Solutions, Anti-virus Solutions, Online and Onsite backup, disaster recovery and business continuity solutions, Mac OS X, Wireless Network Solutions, Real time data mirroring solutions, Complete understanding of Windows and public DNS, Server and Network Virtualization, Network Fax Solutions, APC UPS and Power Distribution Solutions, Microsoft Office

What's Attractive to the Right Candidate?

- You get to have a life. Because of our unique team approach, you will have a work/life balance, working 40 hours a week. We rarely ask you to answer calls, pages or emails on your time off..
- You won't be bored and you won't be limited. While many IT professionals are limited by their company's budget and technical vision, at NGEN you will have access to new technology as it comes on the market. We don't always recommend the newest technology to our clients, but we do test it, learn about it, and deploy it when it's stable.
- You'll always be ahead of the curve. Because we work with a variety of clients, environments and technologies, you will stay on the leading edge of technology - constantly learning new things. You'll be part of a team, helping teammates solve problems, and sharing your expertise with others.
- You'll be in the technology elite. As a [Microsoft Gold Certified Partner](#), we represent the highest level of competence and expertise with Microsoft technologies, and have the closest working relationship with Microsoft. At this level, we have access to the resources and support to stand out in the marketplace.
- We offer competitive salary and benefits.

Experience of Network Engineer:

We'll teach you a lot, but to succeed here, you need to have:

- Proven customer service and problem solving skills
- Excellent communication and writing skills
- Must have MCSE
- CCNA and security certification a plus

Attributes of a Network Engineer:

- Customer Oriented. You understand that helping customers meet their business goals is critical to your own success. If you are not good with people, or aren't service driven, NGEN is not the place for you.
- Problem Solver. You like to solve a variety of problems, and you like to get it done. No task is too big or too small.
- Team Work. You thrive in a team environment, yet work well independently. You carry your weight in the team, learning from others and contributing in equal measure.
- Inquisitive. You are always looking for better solutions, love to investigate new solutions. You like to make things faster, more efficient, more seamless and more reliable. "Good enough" is not good enough for you.

To Apply for the Network Engineer Position:

Please send resume and cover letter to personnel@ngen.com